



# About UnitedHealthcare Global

United  
Healthcare  
Global

# Who we are

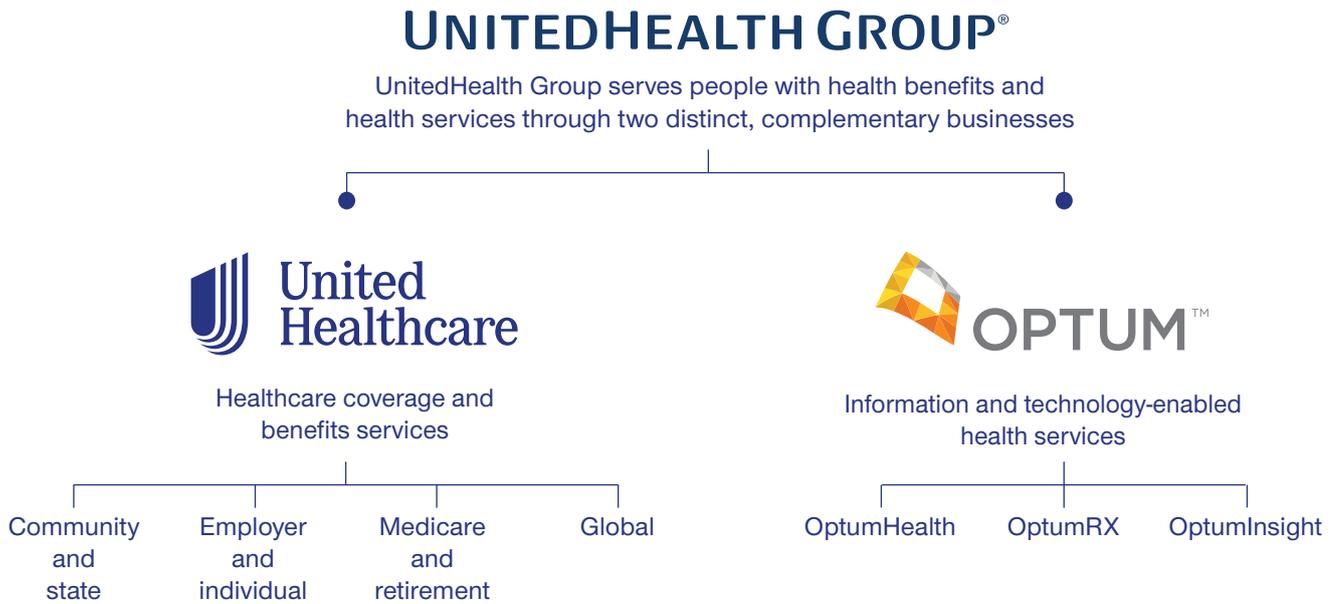
At UnitedHealthcare Global, we help people live healthier, safer lives wherever their work may take them. For globally mobile organisations, seeking innovative approaches to international healthcare, we offer a range of services designed to meet the evolving needs of an ever-changing world.

Our solutions cover insurance, wellbeing, assistance, security and medical services in over 130 countries, serving over 8 million members, all through one provider. Our expertise in global networks, clinical insights, on site clinical provision, data analytics and technology enables us to deliver solutions that help protect the people we serve.



# How we serve

UnitedHealthcare Global is part of UnitedHealth Group (NYSE: UNH), a diversified healthcare company. Our mission is to help people live healthier lives and help make the health system work better for everyone.



## Our values



## Foundational competencies



## Our commitment

We are committed to introducing innovative approaches, products and services that can improve personal health and promote healthier populations in both local and global communities.

# Why choose UnitedHealthcare Global

At UnitedHealthcare Global, we are dedicated to protecting the health, wellbeing and safety of global workforces. We go beyond insurance and as your true healthcare partner, we are dedicated to providing international access to quality care.

## Better value for clients

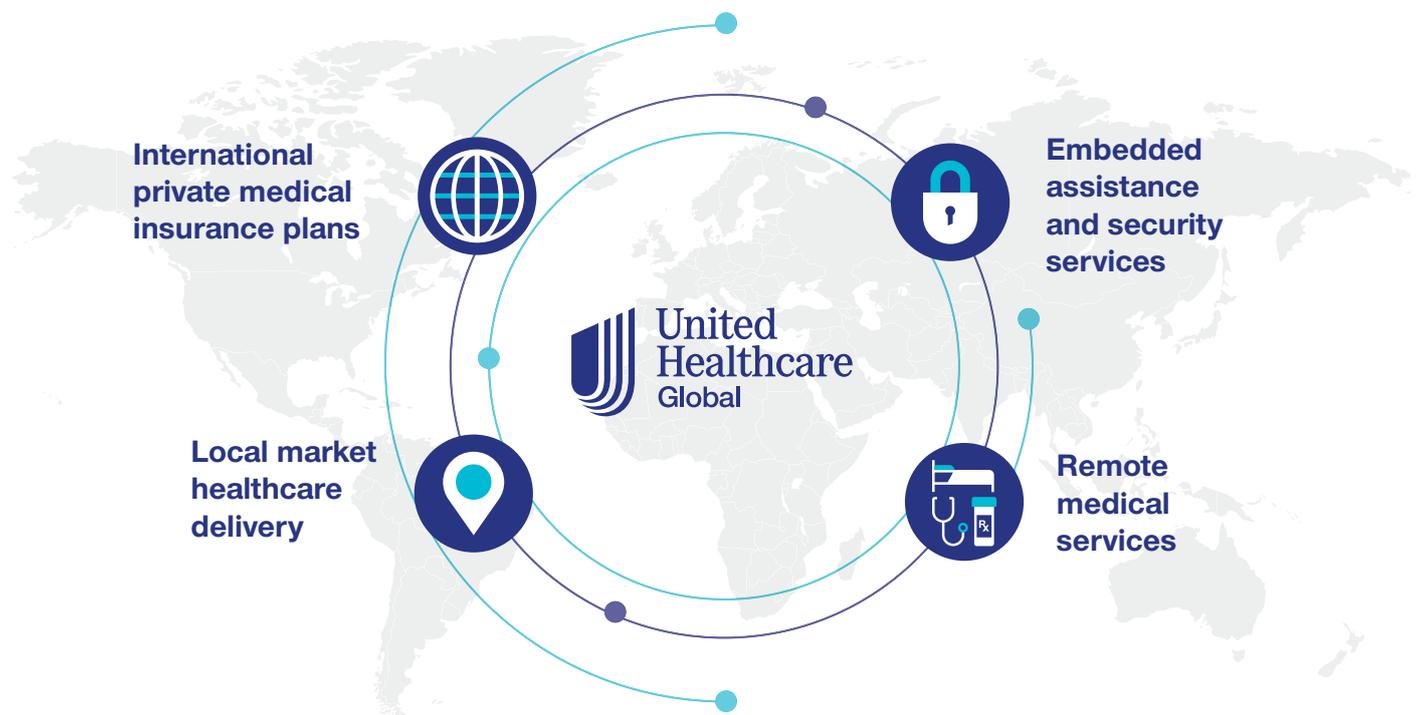
Our clients include multi-national and local businesses, governments, insurers, individuals and families. For them, our expertise in health technology, risk mitigation and data enables us to deliver proactive, personalised services that provide real value and help clients to manage their duty of care obligations.

## Better care for employees

We're proud to serve millions of people with medical, wellbeing, assistance and security benefits around the world. We bring together enterprise capabilities and local market knowledge to help our members enjoy a simplified healthcare experience - wherever their work takes them.

As a part of the UnitedHealth Group family of businesses, we see the many different interactions across the healthcare system in a way few other organisations can - making us uniquely positioned to address global healthcare challenges for members and create real value for our customers - one person at a time.

- **International benefit plans.** Health and Wellbeing plans for complete care across the globe
- **Assistance, security and intelligence.** Supported by our in-house assistance team, into each of our plans and customised to meet the needs of your globally mobile population
- **Remote medical services.** Medical staffing, medical supplies, virtual health services, and support for employees in extreme and challenging locations
- **Local market healthcare delivery.** UnitedHealthcare Global owns hospitals and clinics serving local communities and has an extensive global network, serving members with easy access to quality care



**Global experience**

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- 8M+ members**
- 70K+ employees**
- 1.6M+ providers**
- 280 owned hospitals, clinics and outpatient centres**
- \$3.6B invested annually in technology and innovation**

# Caring for workforces worldwide

Our global healthcare coverage includes a comprehensive suite of international benefits and services that works for you. We support your employees and their dependants with the solutions they need, empowering them to take charge of their health, wellbeing and safety, wherever they may be located.



# Proactive care

## Helping globally mobile populations thrive

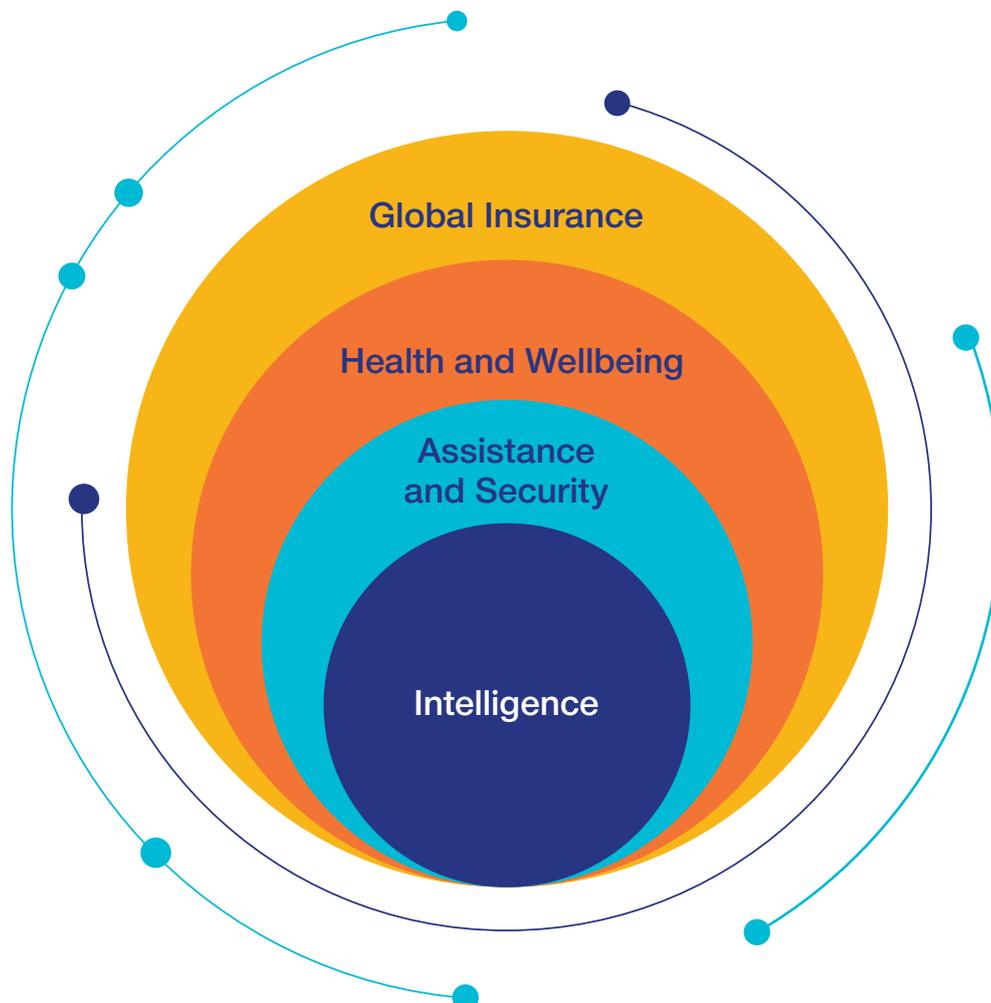
Each assignment whether long or short term is as unique as the individuals involved. With over 30 years experience, we specialise in crafting holistic and coordinated international benefit programmes. What makes our solutions stand out is the fact that they are delivered in-house.

Our comprehensive suite of international benefits and responsive services puts the right solutions, technology and support in the hands of your employees and their dependants, empowering them to take charge of their health, wellbeing and safety.

- Group International Private Medical Insurance (Expatriate plans)
- Business Travel
- Health and Wellbeing
- Remote/Onsite Care Delivery
- Assistance and Security
- Intelligence

## Worldwide care

Supporting employees with relevant and responsive services that deliver value back to you and your organisation.



# Connected care

## In-house solutions

Connected Care is our singular service model, bringing together the best of human expertise and technology to go beyond insurance — and help foster a culture of health with each organisation and every individual. Our responsive service model is built to ease your administrative burden and deliver an exceptional experience to you and your employees from Day One forward. We are invested in your success.

## For our clients:

- **Consultancy and engagement.** We take a consultative approach, seeking to understand and align with your goals and objectives. Our Contract Delivery Team collaborates with you to create custom implementation plans while providing insight and ongoing support to address challenges.
- **Ongoing support and plan modifications.** We offer custom reporting, urgent enrolments and intelligence reports — notifications and alerts for legal, health and security.
- **End-to-end communication.** When medical needs arise, we provide support through critical care co-ordination, on-site health care provision, risk management and communications programmes.

## For your Employees:

- **Fostering a culture of health.** A comprehensive suite of healthy living, prevention and education tools and services gives each individual the power to take charge of their physical and mental wellbeing.
- **Personalised support.** Equipping employees with portable care and security programmes, giving them the one-on-one support they need to stay focused on their health and safety.
- **Critical care.** When the unexpected happens, we provide individualised support, connection and treatment built around the person and situation.



# Get in touch



Phone us **+44 (0) 1594 545 100**



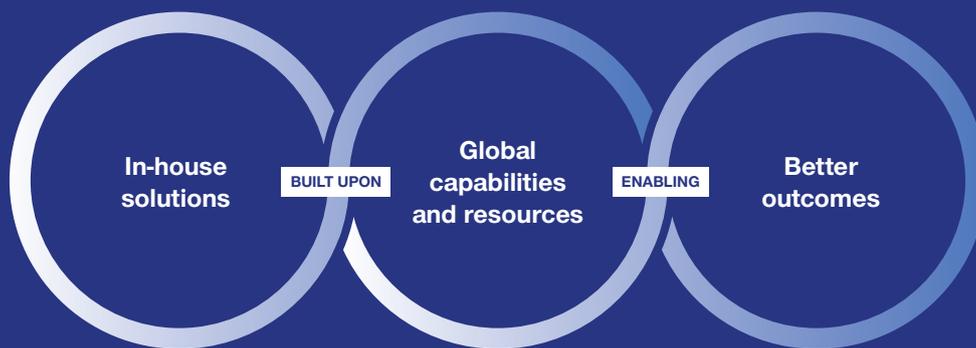
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